

Does the warranty cover GivEnergy battery storage?

In a nutshell, the warranty covers any GivEnergy residential battery storage system installed from 11/09/2023 - no matter which specific battery and inverter model are fitted. What products does the warranty not cover? Different warranties apply for: Please see product datasheets or refer to any existing warranty documents for details.

What does GivEnergy warranty cover?

The new 12 year warranty covers: In a nutshell, the warranty covers any GivEnergy residential battery storage system installed from 11/09/2023 - no matter which specific battery and inverter model are fitted. What products does the warranty not cover? Different warranties apply for:

Does GivEnergy come with a 12 year warranty?

We've recently announced some game-changing news: all GivEnergy residential battery storage systems fitted as of 11/09/2023 will come with an industry-leading 12 year warranty. You'll no doubt have questions about the finer details of this new policy change. So, we've put together a handy FAQ to answer those questions for you.

Will a 12 year warranty be honoured?

All existing extended warranties will be honoured. Moving forward though, the 12 year warranty does away with extended warranties - so we won't be looking to continue offering those out as of 11/09/2023.

When does a warranty apply?

Warranties apply once the system has been fully commissioned. (I.e., not purchased, not installed, but commissioned.) So, commissioning photos should be sent through, accounts created, etc. Please note: every system must be commissioned within 30 days of installation.

What is a void warranty?

Any installation that does not meet the criteria has a void warranty. Following our installation guidelines is absolutely essential for system safety and performance. So, if an installation is made that doesn't meet the stated requirements, the warranty is rendered void and defaults to a basic 12 month warranty.

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BB-2-12 and ...

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